

13. Privacy Policy

13.1. Purpose: This Policy outlines how Joshua Generation Church ("JGC" or "the Church") collects, uses, stores, discloses, and protects your personal information in accordance with the Protection of Personal Information Act (POPIA). It also outlines your rights and responsibilities in relation to your personal data.

13.2. Scope of Application: This Policy applies to all personal information processed by JGC in the course of its activities, including but not limited to that of Church members and visitors; Parents/guardians and children in youth and children's ministry; Users of the Church's digital platforms and Service providers and associated ministries (Four12, LEAP, Ikhaya le Themba, Boys2Men amongst others).

13.3. Information We Collect: JGC may collect and process the following types of personal information: Name and surname (including that of your children), Contact numbers and email addresses, ID number and date of birth, Physical and postal address, Congregation or community group membership, Birthdays, weddings and anniversary dates, IP addresses and browser information, Video and photographic media as per Media Consent in Section 14, Information submitted via registration, feedback, visitor, youth, or event forms. We use cookies during website registration and analytics processes. You may refuse or delete cookies through your browser settings, and we collect your IP address and browser type for statistical and security purposes. If you provide or post unsolicited information to the Church or website, you grant the Church an irrevocable, royalty-free licence to use such information without compensation.

13.4. Use and Disclosure of Personal Information: Your information is used primarily for: providing you with the Church Services (set out in clause 3 of the JoshGen terms posted on our website), Ensuring your safety and the safety of children.

13.5. We may disclose your information to: Internal Church teams and ministries, Associated ministries (e.g., Four12, LEAP, Ikhaya le Themba, Boys2Men amongst others), Third-party service providers (e.g., IT providers, catering, payment gateways, hosts for accommodation) and our affiliated digital service platforms (e.g., WhatsApp, Planted App, Four12 App, Leap we use from time to time). All disclosures are subject to POPIA-compliant service agreements.

13.6. Consent and Agreement: By providing your information, or that of your dependents/children, you consent to:

13.6.1. The storage of such information by JGC

13.6.2. receiving communications via SMS, WhatsApp, email, and other platforms

13.6.3. Internal use for administration and external sharing as disclosed by us

13.6.4. Publication of birthdays and anniversaries (day and month only) in weekly announcements

13.6.5. Cross-border transfers for secure hosting of emails, databases, or services.

13.7. You may withdraw your consent at any time, but this will not be retroactive.

13.8. Legal Disclosure: We may disclose your personal information if required by law, a court order, or necessary to protect the rights and safety of the Church or others.

13.9. Security Measures: JGC has policies and procedures in place to prevent unauthorised access to stored information, mitigate risks related to data breaches and notify affected individuals in the event of a breach (where contact information is available).

13.10. Access and Correction Rights: You may request a copy of the personal information we hold, Corrections or updates to your personal data and Deletion of your data, unless we are legally required to retain it. All such requests must be made in writing to: privacy@joshgen.org.za.

13.11. **Liability Disclaimer**: JGC, its staff, volunteers, affiliates, and service providers accept no liability for damages resulting from electronic communications, breaches caused by the interception of unencrypted internet traffic, and/or User-generated changes or incorrect submissions of personal information.

14. Media Consent

14.1. By attending Joshua Generation Church or its affiliated events, whether onsite or offsite, you acknowledge that photographs, audio recordings, and/or video footage ("Media Content") may be captured of you and/or your children.

14.2. You hereby grant the Church and its associated ministries (including employees, agents, members, principals, and apostolic partners) the right to use and publish such Media Content, including your image, likeness, voice, and appearance, in Church-related publications and communications (including print, digital, and social media). This consent is granted without expectation of compensation. The consent remains valid unless and until withdrawn in writing.

14.3. If you or a family member wishes to opt out or object to specific uses of Media Content, please contact us at privacy@joshgen.org.za within 10 working days of becoming aware of the concern. We will make reasonable efforts to accommodate your request.

14.4. You confirm that you understand the nature of this release and are providing consent freely and without duress.

15. Access to Information Manual

Our access to Information Manual can be obtained at, and any objections or complaints about our use of Personal Information may be reported to:

Post: The Information Regulator, Information Officer, Chief Executive Officer: Mr. Mosalanyane Mosala, PO BOX 31533, Braamfontein, Johannesburg, 2017. Contact Person: Ms. Pfano Nenweli; Email: PNenweli@justice.gov.za. Telephone: 010 023 5200.

16. Choice of Law

16.1. This Website is controlled, operated and administered by the Church from its offices in 12 Wingate Crescent, Sunningdale, Cape Town, Western Cape, Republic of South Africa.

16.2. These Terms will be governed by the laws of the Republic of South Africa, and the User consents to the jurisdiction of the Cape High Court in the event of any dispute. If any of the provisions of these Terms are found by a court of competent jurisdiction to be invalid or unenforceable, that provision will be enforced to the maximum extent permissible so as to give effect to the intent of these Terms, and the remainder of these Terms will continue in full force.

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20 February 2026